

A background image showing two men in business attire sitting at a table, looking at a laptop. One man is wearing glasses and has a beard.

SurveyGizmo Professional Services

We want to help you put feedback in the hands of the people who can take action, through the systems they use every day. The Professional Services team is here to help you make feedback operational through full-service offerings and coaching to help accelerate the success of your projects. We focus on helping you gather the best feedback, integrate with your systems you use every day, build the best insights, consolidate feedback and users on the platform, and accelerate how feedback is operationalized within your business.

TECHNOLOGY PROFESSIONALS

SurveyGizmo's Professional Services is a multi-faceted team of technology professionals who can help you program and manage complex projects. The team comprises of Programmers, Analysts and Project Managers who bring deep expertise in client management and program delivery.

TAILORED DELIVERY

Our delivery methodology is tailored to your unique needs and requirements. We follow industry best practices in requirements gathering and analysis, iterative design, client and stakeholder communication and timeline management, utilizing best-in-class project and program-management tools and frameworks. Our priority is to ensure the delivery of quality work in agreed-upon timelines and we will staff as required to meet our commitments.

We'll partner with you to develop a holistic adoption plan that addresses the needs of

your organization. Custom solutions are priced based on the estimated effort hours involved in delivering a successful program. We price competitively and guarantee the builds we provide for the lifetime of the project. We offer a range of coaching and consulting packages to choose from to meet your custom needs.

BROAD PROJECT PORTFOLIO

Our project portfolio spans the depth and breadth of enterprise solution space. We offer expertise in survey and form building and customization, custom report design at the programming level. Our custom solutions that focus on integrating, consolidating, and accelerating service offerings have enabled enterprises to consolidate data and build custom process flows. These custom flows have facilitated customer experience management, risk assessment, market research, employee feedback, event registration, and product and user experience all while simplifying data governance and IT oversight.

SurveyGizmo Professional Services

Your Success is our priority. Accelerate your **Time to Value** by leveraging our dedicated team of experts who are committed to delivering solutions to accelerate your business goals.

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SERVICES OFFERED:

Gather the Best Feedback	Description	Pricing
Survey Programming & Survey Optimization	Full-service and supplemental survey programming. Includes how to optimize survey design for data collection and reporting	Starting at \$5,000
Survey Customizations	Scripted customizations (i.e. complex scoring, segmentation/typing tools, validations, look and feel)	Starting at \$5,000
Integrate	Description	Pricing
Integration Consulting	Thought leadership and recommendations on how to set-up integrations with third-party services	Coaching Packages starting at \$1500
Integration Configuration	Configure integrations with third-party integrations	Starting at \$5000
API Consulting	Thought leadership and recommendations on how to set-up API configurations	Coaching Packages starting at \$1500
Insights	Description	Pricing
Standard Report Configuration	Configure SurveyGizmo standard reports	Starting at \$5,000
Custom Report & Tableau Dashboard Layout/Design	Layout and visual design for custom reports & Tableau Dashboards	Starting at \$5,000
Custom Individual Assessment/Profile Report	Build custom online and/or pdf report that displays results for an individual respondent, based on their survey answers.	Starting at \$5,000
Custom Aggregate Report	Build custom online and/or pdf reports that display survey results for a full or specific data set (filtered or segmented). Supports up to 5,000 responses.	Starting at \$7,500
Tableau Dashboard Workbook	Build Tableau Data Prep workflow & Dashboard Workbook utilizing data collected in SurveyGizmo	Starting at \$10,000
Accelerate	Description	Pricing
Customer Feedback Program	Thought leadership on how to design, build and integrate a CX program into daily business operations, operationalizing customer feedback	Starting at \$5,000
Employee Engagement	Thought leadership on how to design, build and integrate an Employee Engagement program into daily business operations, operationalizing employee feedback	Starting at \$5,000
Information Security & Compliance Program	Thought leadership on how to design, build and integrate programs to effectively manage security risk across the organization	Starting at \$5,000
Consolidate	Description	Pricing
Survey Migration	Complete support for survey migration to SurveyGizmo from various survey platforms	Starting at \$5000
Data Migration	Consultation around data migration and data planning (Data Input / Output Mapping, Transformation Logic, Data Validation Rules Setup) from various integrations	Coaching packages starting at \$3000
Account Administration Configuration	Set up support of Enterprise Account Management, including teams and role set up, user provisioning, GDPR consultation, etc.	Starting at \$5000